

Frequently Asked Questions

Renewal for Motor Vehicle Sales Finance

1. **Q.** How much does the renewal cost?

A. \$368 per Licenses, and \$344 per Registered Office

2. **Q.** I just created an account, but can't renew. Why?

A. Please allow 1-3 business days. You will be emailed as soon as your claim to your business is approved.

Details:

Under the dashboard tab, there is a line item that says "claim business". That means you entered either the company FEIN or the sole proprietor's SSN as prompted, and a request was sent to the OCCC to allow you access to the company information. Once the request is approved, you will be able to renew, and when you log in, you will see your company master file number above the dashboard tab.

3. **Q.** Why is the fee \$368?

A. There is a 20% discount this year.

4. **Q.** What is the due date?

A. July 1st. However, there is a grace period until July 31st. If licenses are not renewed by July 1st, delinquency notices will be mailed.