

OCCC CASE NO. L24-00015

IN THE MATTER OF:	§	BEFORE THE
	§	
MASTER FILE NO.: 2200072807	§	OFFICE OF CONSUMER
PRONTO CAR TITLE LOAN LLC	§	
24624 INTERSTATE 45N, UNIT #200	§	CREDIT COMMISSIONER
SPRING, TEXAS 77386	§	
	§	STATE OF TEXAS

**ORDER TO FILE TIMELY AND ACCURATE
QUARTERLY AND ANNUAL REPORTS**

The Office of Consumer Credit Commissioner (“OCCC”) issues this Order to File Timely and Accurate Annual Reports against Pronto Car Title Loan LLC (“Pronto Car Title Loan”).¹

Statement of Facts and Law

Pronto Car Title Loan is a credit services organization licensed to act as a credit access business under Chapter 393 of the Texas Finance Code. Pronto Car Title Loan operates under master file number 2200072807 at one licensed location, under license number 169378. Pronto Car Title Loan’s compliance officer is Roberto Coello, and its designated contact address is 24624 Interstate 45N, Unit #200, Spring, Texas 77386.

Under Chapter 393 and its implementing rules, a credit access business must file quarterly and annual reports with the OCCC for all licensed locations.² All information on the reports must be accurate and calculated in accordance with the OCCC’s instructions.³ The reports are due by the following deadlines each year:

- First quarter report: April 30
- Second quarter report: July 31
- Third quarter report: October 31
- Fourth quarter report and annual report: January 31⁴

¹ Tex. Fin. Code § 14.208.

² Tex. Fin. Code §§ 393.622, 393.627; 7 Tex. Admin. Code § 83.5001(a).

³ 7 Tex. Admin. Code § 83.5001(a).

⁴ 7 Tex. Admin. Code § 83.5001(b)(1); <https://occc.texas.gov/industry/cabs/reporting>

Pronto Car Title Loan did not file its 2023 third quarter report with the OCCC by the deadline of October 31, 2023.

The Consumer Credit Commissioner (“Commissioner”) may issue an injunction ordering a credit access business to file one or more complete, accurate, and timely quarterly or annual reports if the Commissioner has reasonable cause to believe that the credit access business is violating Chapter 393 of the Texas Finance Code.⁵

The Commissioner has reasonable cause to believe that Pronto Car Title Loan is violating Chapter 393 of the Texas Finance Code, and therefore issues this Order, because Pronto Car Title Loan failed to timely file its 2023 third quarter report.

Order

IT IS ORDERED that Pronto Car Title Loan LLC:

1. comply with, and cease and desist from violating, the reporting requirements set forth in Section 393.627 of the Texas Finance Code and Title 7, Section 83.5001 of the Texas Administrative Code;
2. file its 2023 third quarter report no later than 30 days after the date of this Order, if it has not already done so; and
3. timely file complete and accurate future quarterly and annual reports.

Credit access business quarterly and annual reports must be submitted through the OCCC’s Application Licensing Examination and Compliance System (ALECS): alecs.occ.texas.gov. Instructions are available by clicking the “File Annual Report” button on the OCCC’s home page, occ.texas.gov.

⁵ Tex. Fin. Code § 14.208; 7 Tex. Admin. Code § 83.5001(e)(1).

Violation of Order

If you violate this Order, the OCCC may impose an administrative penalty of up to \$1,000 per day.⁶ Multiple violations may also result in the suspension or revocation of your license.⁷

Right to Request Hearing

You have the right to request a hearing regarding this Order.⁸ Your request must be made in writing and sent to the OCCC no later than 30 days after the date of this Order. You must send your request to Matthew Nance, General Counsel, by mail to 2601 N. Lamar Blvd., Austin, Texas 78705, or by email to matthew.nance@occc.texas.gov.

If you request a hearing, a hearing on this matter will be set and conducted in accordance with Chapter 2001 of the Texas Government Code.⁹ If you fail to request a hearing by this deadline, this Order is considered final and enforceable.¹⁰

All communications with the OCCC concerning this matter must be through Matthew Nance, General Counsel, who may be contacted by mail at 2601 N. Lamar Blvd., Austin, Texas 78705, by telephone at 512-936-7660, or by email to matthew.nance@occc.texas.gov.

Signed this 22nd day of January, 2024.

/s/ Leslie Pettijohn
Leslie L. Pettijohn
Consumer Credit Commissioner
State of Texas

⁶ Tex. Fin. Code § 14.208(c); 7 Tex. Admin. Code § 83.5001(e)(2).

⁷ Tex. Fin. Code § 393.614; 7 Tex. Admin. Code § 83.5001(e)(3).

⁸ Tex. Fin. Code § 14.208(b).

⁹ Tex. Fin. Code § 14.208(b).

¹⁰ Tex. Fin. Code § 14.208(c).

CERTIFICATE OF SERVICE

I certify that on January 22, 2024, a true and correct copy of this Order to File Timely and Accurate Annual Reports has been sent to Pronto Car Title Loan LLC by regular mail and certified mail, return receipt requested, at:

CMRRR # 9214 8901 9403 8300 0042 5649 03
Pronto Car Title Loan LLC
Attn: Roberto Coello, Compliance Officer
24624 Interstate 45N, Unit #200
Spring, TX 77386

CMRRR # 9214 8901 9403 8300 0042 5649 10
Pronto Car Title Loan LLC
Attn: Roberto Coello, Registered Agent
28326 Hollow Springs Ln.
Spring, TX 77386

/s/ Matthew Nance
Matthew J. Nance
General Counsel
Office of Consumer Credit Commissioner
State Bar No. 24074794
2601 North Lamar Blvd.
Austin, Texas 78705
512-936-7660 (phone)
matthew.nance@occc.texas.gov