

OCCC CASE NO. L24-00048

IN THE MATTER OF:	§	BEFORE THE
	§	
MASTER FILE NO.: 1400000013	§	OFFICE OF CONSUMER
CONSUMER CREDIT OF DES MOINES	§	
d/b/a CONSUMER CREDIT OF AMERICA	§	CREDIT COMMISSIONER
6129 SW 63RD ST.	§	
DES MOINES, IOWA 50321	§	STATE OF TEXAS

**ORDER TO FILE TIMELY AND ACCURATE ANNUAL REPORTS
AND REQUIRED DOCUMENTS**

The Office of Consumer Credit Commissioner (“OCCC”) issues this Order to File Timely and Accurate Annual Reports and Required Documents against Consumer Credit of Des Moines d/b/a Consumer Credit of America (“Consumer Credit of America”).¹

Statement of Facts and Law

Consumer Credit of America is a debt management services provider registered with the OCCC under Chapter 394 of the Texas Finance Code. Consumer Credit of America operates under master file number 1400000013 at one location, under registration number 125642. Consumer Credit of America’s compliance officer is Lisa Ohnemus, and its designated contact address is 6129 SW 63rd St. Des Moines, Iowa 50321.

A debt management services provider must file annual reports with the Consumer Credit Commissioner (“Commissioner”).² Additionally, a debt management services provider must annually file the following required documents with the Commissioner:

- (1) a blank copy of the provider’s written debt management services agreement;³
- (2) blank copies of credit counseling information provided to consumers;⁴
- (3) a surety bond or evidence that the provider maintains an insurance policy.⁵

¹ Tex. Fin. Code § 14.208(a).

² Tex. Fin. Code § 394.205(b); 7 Tex. Admin. Code § 88.202(b).

³ Tex. Fin. Code § 394.205(d); 7 Tex. Admin. Code § 88.202(c)(1).

⁴ Tex. Fin. Code § 394.205(d); 7 Tex. Admin. Code § 88.202(c)(2).

⁵ Tex. Fin. Code § 394.206; 7 Tex. Admin. Code § 88.202(c)(3).

A provider must comply with all instructions from the Commissioner relating to submitting the report.⁶ The annual report and required documents are due by January 31 of each year.⁷

Consumer Credit of America did not file its 2023 annual report with the Commissioner on or before January 31, 2024. In addition, Consumer Credit of America did not file the required documents described above on or before January 31, 2024.

The Commissioner may issue an injunction ordering a debt management services provider to file one or more complete, accurate, and timely annual reports and required documents if the Commissioner has reasonable cause to believe that the debt management services provider is violating Chapter 394 of the Texas Finance Code.⁸

The Commissioner has reasonable cause to believe that Consumer Credit of America is violating Chapter 394 of the Texas Finance Code, and therefore issues this Order, because Consumer Credit of America failed to timely file its 2023 annual report and required documents.

⁶ 7 Tex. Admin. Code § 88.202(a).

⁷ 7 Tex. Admin. Code § 88.201(c).

⁸ Tex. Fin. Code § 14.208(a).

Order

IT IS ORDERED that Consumer Credit of Des Moines d/b/a Consumer Credit of America:

1. comply with, and cease and desist from violating, the reporting and filing requirements set forth in Sections 394.205 and 394.206 of the Texas Finance Code and Title 7, Sections 88.201 and 88.202 of the Texas Administrative Code;
2. file its 2023 annual report and all required documents within 30 days of service of this Order, if it has not already done so; and
3. timely file complete and accurate future annual reports and required documents.

Annual reports for debt management services providers must be submitted through the OCCC's Application Licensing Examination and Compliance System (ALECS): alecs.occ.texas.gov. Instructions are available by clicking the "File Annual Report" button on the OCCC's home page, occ.texas.gov.

Violation of Order

If you violate this Order, the OCCC may impose an administrative penalty of up to \$1,000 for each day.⁹ Multiple violations may also result in the suspension or revocation of your registration.¹⁰

⁹ Tex. Fin. Code § 14.208(c).

¹⁰ Tex. Fin. Code § 394.204(k).

Right to Request Hearing

You have the right to request a hearing regarding this Order.¹¹ To request a hearing, you must send a written hearing request to the OCCC no later than 30 days after the date of this Order. You must send your request to Vivek Vedanarayanan, Assistant General Counsel, by mail to 2601 N. Lamar Blvd., Austin, Texas 78705, or by email to vivek.vedanarayanan@occc.texas.gov.

If you request a hearing, a hearing on this matter will be set and conducted in accordance with Chapter 2001 of the Texas Government Code.¹² If you fail to request a hearing by the deadline, this Order will be considered final and enforceable.¹³

All communications with the OCCC concerning this matter must be through Vivek Vedanarayanan, Assistant General Counsel, who may be contacted by mail at 2601 N. Lamar Blvd., Austin, Texas 78705, by telephone at 512-936-7623, or by email at vivek.vedanarayanan@occc.texas.gov.

Signed this 24th day of May, 2024.

/s/ Leslie Pettijohn

Leslie L. Pettijohn

Consumer Credit Commissioner

State of Texas

¹¹ Tex. Fin. Code § 14.208(b).

¹² Tex. Fin. Code § 14.208(b).

¹³ Tex. Fin. Code § 14.208(c).

CERTIFICATE OF SERVICE

I certify that on May 24, 2024, a true and correct copy of this Order to File Timely and Accurate Annual Reports and Required Documents has been sent to Consumer Credit of Des Moines d/b/a Consumer Credit of America by regular mail and certified mail, return receipt requested, at:

CMRRR# 9214 8901 9403 8300 0061 1276 22
Consumer Credit of Des Moines
Attn: Lisa Ohnemus, Compliance Officer
6129 SW 63rd St.
Des Moines, IA 50321

CMRRR# 9214 8901 9403 8300 0061 1276 39
Consumer Credit of Des Moines
Attn: CT Corporation System, Registered Agent
350 North St. Paul Street, Suite 2900
Dallas, TX 75201

/s/ Vivek V. Vedanarayanan
Vivek V. Vedanarayanan
Assistant General Counsel
Office of Consumer Credit Commissioner
State Bar No. 24127068
2601 North Lamar Blvd.
Austin, Texas 78705
512-936-7623 (phone)
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