

OCCC CASE NO. L24-00092

IN THE MATTER OF:	§	BEFORE THE
	§	
MASTER FILE NO.: 2200071684	§	OFFICE OF CONSUMER
HEIGHTS FINANCE CORPORATION	§	
301 N. MAIN ST., FLOOR 23	§	CREDIT COMMISSIONER
GREENVILLE, SOUTH CAROLINA 29601	§	
	§	STATE OF TEXAS

**ORDER TO FILE TIMELY AND ACCURATE ANNUAL REPORTS**

The Office of Consumer Credit Commissioner (“OCCC”) issues this Order to File Timely and Accurate Annual Reports against Heights Finance Corporation (“Heights Finance”).<sup>1</sup>

**Statement of Facts and Law**

Heights Finance is a regulated lender licensed by the OCCC under Chapter 342 of the Texas Finance Code. Heights Finance operates under master file number 2200071684 at multiple licensed locations, under multiple license numbers. Heights Finance’s compliance officer is Kerry Palobo, and its designated contact address is 301 N. Main St., Floor 23, Greenville, South Carolina 29601.

A regulated lender must file annual reports with the Consumer Credit Commissioner (“Commissioner”).<sup>2</sup> A regulated lender must comply with all instructions from the OCCC relating to submitting the report.<sup>3</sup> The report is due by May 1 of each year for the prior calendar year’s loan activity.<sup>4</sup>

Heights Finance did not file its 2023 annual report with the OCCC on or before May 1, 2024.

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<sup>1</sup> Tex. Fin. Code § 14.208.

<sup>2</sup> Tex. Fin. Code § 342.559.

<sup>3</sup> 7 Tex. Admin. Code § 83.835.

<sup>4</sup> Tex. Fin. Code § 342.559; 7 Tex. Admin. Code § 83.835; [https://occc.texas.gov/industry/regulated-lenders/annual\\_reports](https://occc.texas.gov/industry/regulated-lenders/annual_reports)

The Commissioner may issue an injunction ordering a regulated lender to file one or more complete, accurate, and timely annual reports if the Commissioner has reasonable cause to believe that the regulated lender is violating Chapter 342 of the Texas Finance Code.<sup>5</sup>

The Commissioner has reasonable cause to believe that Heights Finance is violating Chapter 342 of the Texas Finance Code, and therefore issues this Order, because Heights Finance failed to timely file its 2023 annual report.

## **Order**

IT IS ORDERED that Heights Finance Corporation:

1. comply with, and cease and desist from violating, the reporting requirements set forth in Section 342.559 of the Texas Finance Code and Title 7, Section 83.835 of the Texas Administrative Code;
2. file its 2023 annual report within 30 days after the date of this Order, if it has not already done so; and
3. timely file complete and accurate future annual reports.

Regulated lender annual reports must be submitted through the OCCC's Application Licensing Examination and Compliance System (ALECS): [alecs.occ.texas.gov](http://alecs.occ.texas.gov). Instructions are available by clicking the "File Annual Report" button on the OCCC's home page, [occ.texas.gov](http://occ.texas.gov).

## **Violation of Order**

If you violate this Order, the OCCC may impose an administrative penalty of up to \$1,000 per day.<sup>6</sup> Multiple violations may also result in the suspension or revocation of your license.<sup>7</sup>

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<sup>5</sup> Tex. Fin. Code § 14.208.

<sup>6</sup> Tex. Fin. Code § 14.208(c).

<sup>7</sup> Tex. Fin. Code § 342.156.

## Right to Request Hearing

You have the right to request a hearing regarding this Order.<sup>8</sup> To request a hearing, you must send a written hearing request to the OCCC no later than 30 days after the date of this Order.<sup>9</sup> You must send your request to Vivek Vedanarayanan, Assistant General Counsel, by mail to 2601 N. Lamar Blvd., Austin, Texas 78705, or by email to [vivek.vedanarayanan@occc.texas.gov](mailto:vivek.vedanarayanan@occc.texas.gov).

If you request a hearing, a hearing on this matter will be set and conducted in accordance with Chapter 2001 of the Texas Government Code.<sup>10</sup> If you fail to request a hearing by the deadline, this Order will be considered final and enforceable.

All communications with the OCCC concerning this matter must be through Vivek Vedanarayanan, Assistant General Counsel, who may be contacted by mail at 2601 N. Lamar Blvd., Austin, Texas 78705, by telephone at 512-936-7623, or by email at [vivek.vedanarayanan@occc.texas.gov](mailto:vivek.vedanarayanan@occc.texas.gov).

Signed this 22nd day of July, 2024.

/s/ Leslie Pettijohn  
Leslie L. Pettijohn  
Consumer Credit Commissioner  
State of Texas

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<sup>8</sup> Tex. Fin. Code § 14.208(b).

<sup>9</sup> Tex. Fin. Code § 14.208(b).

<sup>10</sup> Tex. Fin. Code § 14.208(b).

**CERTIFICATE OF SERVICE**

I certify that on July 22, 2024, a true and correct copy of this Order to File Timely and Accurate Annual Reports has been sent to Heights Finance Corporation by regular mail and certified mail, return receipt requested, at:

CMRRR # 9214 8901 9403 8300 0066 3407 12  
Heights Finance Corporation  
Attn: Kerry Palobo, Compliance Officer  
301 N. Main St., Floor 23  
Greenville, SC 29601

CMRRR # 9214 8901 9403 8300 0066 3407 29  
Heights Finance Corporation  
Attn: CSC Lawyers Incorporating Service Company, Registered Agent  
211 East 7th Street, Suite 620  
Austin, TX 78701

/s/ Vivek V. Vedanarayanan  
Vivek V. Vedanarayanan  
Assistant General Counsel  
Office of Consumer Credit Commissioner  
State Bar No. 24127068  
2601 North Lamar Blvd.  
Austin, Texas 78705  
512-936-7623 (phone)  
vivek.vedanarayanan@occc.texas.gov