

OCCC CASE NO. L25-066

IN THE MATTER OF:

MASTER FILE NO.: 13827
BRAVO SERVICING SOLUTIONS INC.
28420 HARDY TOLL RD., STE. 225
SPRING, TEXAS 77373

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BEFORE THE

OFFICE OF CONSUMER
CREDIT COMMISSIONER

STATE OF TEXAS

ORDER TO FILE TIMELY AND ACCURATE ANNUAL REPORTS

The Office of Consumer Credit Commissioner (“OCCC”) issues this Order to File Timely and Accurate Annual Reports against Bravo Servicing Solutions Inc. (“Bravo Servicing Solutions”).¹

Statement of Facts and Law

Bravo Servicing Solutions is a property tax lender licensed by the OCCC under Chapter 351 of the Texas Finance Code. Bravo Servicing Solutions operates under master file number 13827 at one licensed location, under license number 54554. Bravo Servicing Solutions’ compliance officer is Linda Rogers, and its designated contact address is 28420 Hardy Toll Rd., Ste. 225, Spring, Texas 77373.

A property tax lender must file annual reports with the OCCC.² A property tax lender must comply with all instructions from the OCCC relating to submitting the report.³ The report is due by March 31 of each year for the prior calendar year’s loan activity.⁴

Bravo Servicing Solutions did not file its 2024 annual report with the OCCC on or before March 31, 2025.

¹ Tex. Fin. Code § 14.208.

² Tex. Fin. Code § 351.164; 7 Tex. Admin. Code § 89.404.

³ 7 Tex. Admin. Code § 89.404.

⁴ 7 Tex. Admin. Code § 89.404; <https://occc.texas.gov/industry/property-tax-lenders/property-tax-lenders-annual-reports>

The Consumer Credit Commissioner (“Commissioner”) may issue an injunction ordering a property tax lender to file one or more complete, accurate, and timely annual reports if the Commissioner has reasonable cause to believe that the property tax lender is violating Chapter 351 of the Texas Finance Code.⁵

The Commissioner has reasonable cause to believe that Bravo Servicing Solutions is violating Chapter 351 of the Texas Finance Code, and therefore issues this Order, because Bravo Servicing Solutions failed to timely file its 2024 annual report.

Order

IT IS ORDERED that Bravo Servicing Solutions Inc.:

1. comply with, and cease and desist from violating, the reporting requirements set forth in Section 351.164 of the Texas Finance Code and Title 7, Section 89.404 of the Texas Administrative Code;
2. file its 2024 annual report within 30 days after the date of this Order, if it has not already done so; and
3. timely file complete and accurate future annual reports.

Property tax lender annual reports must be submitted through the OCCC’s Application Licensing Examination and Compliance System (ALECS): alecs.occctexas.gov. Instructions are available by clicking the “File Annual Report” button on the OCCC’s home page, occctexas.gov.

Violation of Order

If you violate this Order, the OCCC may impose an administrative penalty of up to \$1,000 for each day.⁶ Multiple violations may also result in the suspension or revocation of your license.⁷

⁵ Tex. Fin. Code § 14.208.

⁶ Tex. Fin. Code § 14.208(c).

⁷ Tex. Fin. Code § 351.156.

Right to Request Hearing

You have the right to request a hearing regarding this Order.⁸ To request a hearing, you must send a written hearing request to the OCCC no later than 30 days after the date of this Order.⁹ You must send your request to Vivek Vedanarayanan, Assistant General Counsel, by mail to 2601 N. Lamar Blvd., Austin, Texas 78705, or by email to vivek.vedanarayanan@occc.texas.gov.

If you request a hearing, a hearing on this matter will be set and conducted in accordance with Chapter 2001 of the Texas Government Code.¹⁰ If you fail to request a hearing by the deadline, this Order will be considered final and enforceable.¹¹

All communications with the OCCC concerning this matter must be through Vivek Vedanarayanan, Assistant General Counsel, who may be contacted by mail at 2601 N. Lamar Blvd., Austin, Texas 78705, by telephone at 512-936-7623, or by email at vivek.vedanarayanan@occc.texas.gov.

Signed this 6th day of June, 2025.

/s/Leslie Pettijohn
Leslie L. Pettijohn
Consumer Credit Commissioner
State of Texas

⁸ Tex. Fin. Code § 14.208(b).

⁹ Tex. Fin. Code § 14.208(b).

¹⁰ Tex. Fin. Code § 14.208(b).

¹¹ Tex. Fin. Code § 14.208(c).

CERTIFICATE OF SERVICE

I certify that on June 6, 2025, a true and correct copy of this Order to File Timely and Accurate Annual Reports has been sent to Bravo Servicing Solutions Inc. by the following:

Bravo Servicing Solutions Inc.
Attn: Linda Rogers, Compliance Officer
28420 Hardy Toll Rd., Ste. 225
Spring, TX 77373
lindar@genesishgaming.com

- ☒ email
- ☐ eFileTexas.gov electronic service
- ☒ regular mail
- ☒ certified mail, return receipt requested
9214 8901 9403 8300 0011 2533 19

Bravo Servicing Solutions Inc.
Attn: Randy L. Knust, Registered Agent
25003 Pitkin Rd., Ste. C100
Spring, TX 77386

- ☐ email
- ☐ eFileTexas.gov electronic service
- ☒ regular mail
- ☒ certified mail, return receipt requested
9214 8901 9403 8300 0011 2533 26

/s/ Vivek V. Vedanarayanan

Vivek V. Vedanarayanan
Assistant General Counsel
Office of Consumer Credit Commissioner
State Bar No. 24127068
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