

OCCC CASE NO. L19-00303

IN THE MATTER OF:	§	BEFORE THE
	§	
MASTER FILE NO.: 16547	§	OFFICE OF CONSUMER
BRANDI EVJEN	§	
d/b/a CASH IN HAND	§	CREDIT COMMISSIONER
2108 N.W. AVENUE C	§	
SEMINOLE, TEXAS 79360	§	STATE OF TEXAS

**ORDER TO OBTAIN AND MAINTAIN  
CREDIT SERVICES ORGANIZATION REGISTRATION**

The Office of Consumer Credit Commissioner (“OCCC”) issues this Order to Obtain and Maintain Credit Services Organization Registration against Brandi Evjen d/b/a Cash in Hand (“Cash in Hand”).<sup>1</sup>

**Statement of Facts and Law**

Cash in Hand holds a credit access business license issued by the OCCC under Chapter 393 of the Texas Finance Code. Cash in Hand operates under master file number 16547 at one licensed location, under license number 62629. Cash in Hand’s compliance officer is Brandi Evjen, and its designated contact address is 2108 N.W. Avenue C, Seminole, Texas 79360.

Under Chapter 393, a credit access business is a type of credit services organization.<sup>2</sup> Before conducting business in Texas, a credit services organization must register with the Texas Secretary of State.<sup>3</sup> This means that a credit access business must hold both a credit access business license with the OCCC and a credit services organization registration with the Texas Secretary of State.<sup>4</sup> Cash in Hand is both a credit access business and a credit services organization.

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<sup>1</sup> Tex. Fin. Code § 14.208.

<sup>2</sup> A credit services organization is a person who assists consumers in improving their credit or in obtaining extensions of credit by others. Tex. Fin. Code § 393.001(3). A credit access business is a credit services organization that assists consumers in obtaining payday loans or motor vehicle title loans. Tex. Fin. Code § 393.601(2).

<sup>3</sup> Tex. Fin. Code § 393.101(a).

<sup>4</sup> Tex. Fin. Code §§ 393.101(a), 393.603.

A credit services organization registration expires on the first anniversary of its date of issuance.<sup>5</sup> A registered credit services organization may renew a registration by filing a renewal application, in the form prescribed by the Texas Secretary of State, and paying the renewal fee.<sup>6</sup> A credit access business must maintain documentation of its registration as a credit services organization.<sup>7</sup>

Cash in Hand conducted business during a period when its credit services organization registration was expired, including the period between October 2, 2018 and the present. By conducting business without a valid credit services organization registration, Cash in Hand violated Chapter 393.<sup>8</sup>

The Consumer Credit Commissioner (“Commissioner”) has enforcement authority regarding violations of Chapter 393 by a credit access business.<sup>9</sup> If the Commissioner has reasonable cause to believe that a credit access business is violating Chapter 393, then the Commissioner may issue an injunction ordering the credit access business to cease and desist from the violation, to take affirmative action, or both.<sup>10</sup>

The Commissioner has reasonable cause to believe that Cash in Hand has violated Chapter 393 of the Texas Finance Code by conducting business without a valid credit services organization registration. Therefore, the Commissioner issues this Order.

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<sup>5</sup> Tex. Fin. Code § 393.101(d).

<sup>6</sup> Tex. Fin. Code § 393.101(d).

<sup>7</sup> Tex. Fin. Code § 393.101(b) (requiring a credit services organization to keep a copy of the registration statement in its files); 7 Tex. Admin. Code § 83.5004(10) (requiring a licensed credit access business to maintain documentation of its registration as a credit services organization with the Texas Secretary of State, including its registration statement and registration certificate, to show compliance with Tex. Fin. Code § 393.101).

<sup>8</sup> See Tex. Fin. Code § 393.101(a).

<sup>9</sup> Tex. Fin. Code § 14.201.

<sup>10</sup> Tex. Fin. Code § 14.208(a).

## Order

IT IS ORDERED that Brandi Evjen d/b/a Cash in Hand:

1. comply with, and cease and desist from violating, the credit services organization registration requirement set forth in Section 393.101 of the Texas Finance Code;
2. **no later than July 11, 2019**, obtain a valid registration as a credit services organization with the Texas Secretary of State;
3. **no later than July 11, 2019**, send proof of its current, valid credit services organization registration by email to Matthew Nance, Deputy General Counsel, at [matthew.nance@occc.texas.gov](mailto:matthew.nance@occc.texas.gov); and
4. maintain a valid registration as a credit services organization while conducting business in Texas.

## Violation of Order

If Cash in Hand violates this Order, this may result in one or more of the following actions by the OCCC: (1) an administrative penalty of up to \$1,000 for each day of violation of this Order, (2) an order to refund all credit access business fees for any period when Cash in Hand did not hold a valid credit services organization registration, or (3) the suspension or revocation of Cash in Hand's credit access business license.<sup>11</sup>

## Right to Request Hearing

You have the right to request a hearing regarding this Order.<sup>12</sup> Your request must be made in writing and sent to the OCCC not later than 30 days after you receive this Order. You must send your request to:

Matthew Nance  
Office of Consumer Credit Commissioner  
2601 N. Lamar Blvd.  
Austin, Texas 78705

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<sup>11</sup> Tex. Fin. Code §§ 14.208(a)-(c), 14.251(b), 393.614.

<sup>12</sup> Tex. Fin. Code § 14.208(b).

If you request a hearing, a hearing on this matter will be set and conducted in accordance with Chapter 2001 of the Texas Government Code.<sup>13</sup> If you fail to request a hearing by this deadline, this Order is considered final and enforceable.<sup>14</sup>

All communications with the OCCC concerning this matter must be through Matthew Nance, Deputy General Counsel, who may be contacted by mail at 2601 N. Lamar Blvd., Austin, Texas 78705, by telephone at (512) 936-7660, or by email to [matthew.nance@occc.texas.gov](mailto:matthew.nance@occc.texas.gov).

Signed this 30th day of May, 2019.

/s/ Leslie L. Pettijohn  
Leslie L. Pettijohn  
Consumer Credit Commissioner  
State of Texas

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<sup>13</sup> Tex. Fin. Code § 14.208(b).

<sup>14</sup> Tex. Fin. Code § 14.208(c).

## CERTIFICATE OF SERVICE

I certify that on May 30, 2019, a true and correct copy of this Order to Obtain and Maintain Credit Services Organization Registration has been sent to Brandi Evjen d/b/a Cash in Hand by regular mail and certified mail, return receipt requested, at:

CMRRR #91 7199 9991 7037 5163 9986

Brandi Evjen d/b/a Cash in Hand

Attn: Brandi Evjen, Compliance Officer and Registered Agent

2108 N.W. Avenue C

Seminole, TX 79360

/s/Matthew Nance

Matthew J. Nance

Deputy General Counsel

Office of Consumer Credit Commissioner

State Bar No. 24074794

2601 North Lamar Blvd.

Austin, Texas 78705

(512) 936-7660

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