#### OCCC CASE NO. L19-00417

IN THE MATTER OF:	§	<b>BEFORE THE</b>
	§	
MASTER FILE NO.: 18783	§	<b>OFFICE OF CONSUMER</b>
2233 PARADISE ROAD LLC	§	
d/b/a CASH FACTORY USA	§	CREDIT COMMISSIONER
6965 S RAINBOW BLVD. SUITE 130	§	
LAS VEGAS, NEVADA 89118	S	STATE OF TEXAS

# ORDER TO FILE TIMELY AND ACCURATE QUARTERLY AND ANNUAL REPORTS

The Office of Consumer Credit Commissioner ("OCCC") issues this Order to File Timely and Accurate Quarterly and Annual Reports against 2233 Paradise Road LLC d/b/a Cash Factory USA ("Cash Factory USA").<sup>1</sup>

### Statement of Facts and Law

Cash Factory USA is a credit services organization licensed to act as a credit access business under Chapter 393 of the Texas Finance Code. Cash Factory USA operates under master file number 18783 at one licensed location, under license number 150526. Cash Factory USA's compliance officer is Kelly Macbeth, and its designated contact address is 6965 S Rainbow Blvd. Suite 130, Las Vegas, Nevada 89118.

A credit access business must file quarterly and annual reports with the Consumer Credit Commissioner ("Commissioner").<sup>2</sup> A credit access business must submit for each of its licensed locations its 2019 2nd quarter report on or before July 31, 2019.<sup>3</sup> All information provided on the quarterly and annual reports must be accurate and calculated in accordance with the OCCC's instructions.<sup>4</sup>

Cash Factory USA did not file its 2019 2nd quarter report with the Commissioner on or before July 31, 2019.

<sup>&</sup>lt;sup>1</sup> Tex. Fin. Code § 14.208.

<sup>&</sup>lt;sup>2</sup> Tex. Fin. Code §§ 393.622, 393.627.

<sup>&</sup>lt;sup>3</sup> 7 Tex. Admin. Code § 83.5001.

<sup>&</sup>lt;sup>4</sup>7 Tex. Admin. Code § 83.5001(a); <u>https://occc.texas.gov/industry/cabs/reporting</u>.

The Commissioner may issue an injunction ordering a credit access business to file one or more complete, accurate, and timely quarterly or annual reports if the Commissioner has reasonable cause to believe that the credit access business is violating Chapter 393 of the Texas Finance Code.<sup>5</sup>

The Commissioner has reasonable cause to believe that Cash Factory USA is violating Chapter 393 of the Texas Finance Code, and therefore issues this Order, because Cash Factory USA failed to timely file its 2019 2nd quarter report.

### Order

IT IS ORDERED that 2233 Paradise Road LLC d/b/a Cash Factory USA:

- 1. comply with, and cease and desist from violating, the reporting requirements set forth in Section 393.627 of the Texas Finance Code and Title 7, Section 83.5001 of the Texas Administrative Code;
- 2. file its 2019 2nd quarter report within 30 days of service of this Order, if it has not already done so; and
- 3. timely file complete and accurate future quarterly and annual reports.

Credit access business quarterly and annual reports must be submitted through the OCCC's Application Licensing Examination and Compliance System (ALECS): alecs.occc.texas.gov. Instructions are available by clicking the "File Annual Report" button on the OCCC's home page, occc.texas.gov.

# Violation of Order

If you violate this Order, the OCCC may impose an administrative penalty of up to \$1,000 per day.<sup>6</sup> Multiple violations may also result in the suspension or revocation of your license.<sup>7</sup>

<sup>&</sup>lt;sup>5</sup> Tex. Fin. Code § 14.208; 7 Tex. Admin. Code § 83.5001(e)(1).

<sup>&</sup>lt;sup>6</sup> Tex. Fin. Code § 14.208(c); 7 Tex. Admin. Code § 83.5001(e)(2).

<sup>&</sup>lt;sup>7</sup> Tex. Fin. Code § 393.614; 7 Tex. Admin. Code § 83.5001(e)(3).

## **Right to Request Hearing**

You have the right to request a hearing regarding this Order.<sup>8</sup> Your request must be made in writing and sent to the OCCC not later than 30 days after you receive this Order. You must send your request to:

Audrey Spalding Office of Consumer Credit Commissioner 2601 N. Lamar Blvd. Austin, Texas 78705 audrey.spalding@occc.texas.gov Fax: (512) 936-7610

If you request a hearing, a hearing on this matter will be set and conducted in accordance with Chapter 2001 of the Texas Government Code.<sup>9</sup> If you fail to request a hearing by this deadline, this Order is considered final and enforceable.<sup>10</sup>

All communications with the OCCC concerning this Order must be through Audrey Spalding, Assistant General Counsel, who may be contacted by mail at 2601 N. Lamar Blvd., Austin, Texas 78705, by telephone at (512) 936-76259, or by email to audrey.spalding@occc.texas.gov.

Signed this 7th day of October, 2019.

<u>/s/Leslie Pettijohn</u> Leslie L. Pettijohn Consumer Credit Commissioner State of Texas

<sup>&</sup>lt;sup>8</sup> Tex. Fin. Code § 14.208(b).

<sup>&</sup>lt;sup>9</sup> Tex. Fin. Code § 14.208(b).

<sup>&</sup>lt;sup>10</sup> Tex. Fin. Code § 14.208(c).

## **CERTIFICATE OF SERVICE**

I certify that on October 7, 2019, a true and correct copy of this Order to File Timely and Accurate Quarterly and Annual Reports has been sent to 2233 Paradise Road LLC d/b/a Cash Factory USA ("Cash Factory USA") by regular mail and certified mail, return receipt requested, at:

CMRRR #91 7199 9991 7036 0720 1282 2233 Paradise Road LLC Attn: Kelly Macbeth, Compliance Officer 6965 S Rainbow Blvd. Suite 130 Las Vegas, NV 89118

CMRRR #91 7199 9991 7036 0720 1299 2233 Paradise Road LLC Attn: National Registered Agents Inc., Registered Agent 350 N Saint Paul St. Suite 2900 Dallas, TX 75201

> <u>/s/Audrey Spalding</u> Audrey Spalding Assistant General Counsel Office of Consumer Credit Commissioner State Bar No. 24111055 North Lamar Blvd. Austin, Texas 78705 (512) 936-7659 (512) 936-7610 (fax) audrey.spalding@occc.texas.gov